

Mind the JUSTICE GAP

People with communication difficulties can face a North/South divide when it comes to getting support and the justice gap is even worse for people in the Northeast

Some clients have a much harder time communicating than others and need additional support

Some people may have diagnosed conditions like a learning disability or brain injury, others may have unidentified communication needs

But, there's a problem...

We are receiving **3 times fewer** referrals from the Northeast than the Southeast

Referrals to Communicourt per 10,000 cases

45 in the Northeast

133 in the Southeast

Mental health referrals per 10,000 people
Source: NHS Mental Health Dashboard

344 in the Southeast

389 in the Northeast

Mental health issues such as schizophrenia and depression can impact on communication, processing and attention

And there are **MORE** referrals into Adult Social Care in the Northeast

Despite the fact there are **MORE** mental health referrals in the Northeast

428 in the Northeast

Adult social care referrals per 10,000 people
Source: NHS

317 in the Southeast

Many people referred to Adult Social Care have learning disabilities & other conditions impacting communication. They may struggle with court terminology, retaining information, understanding questions and expressing themselves clearly



Scan or click here for more information

There's a misconception that bringing an intermediary in will slow things down – it doesn't. Communication support can result in time savings overall

Many legal professionals are not sure what communication difficulties look like, or how to help

Legal professionals may think they have to pay for an intermediary. The intermediary service is separately funded by HMCTS and Legal Aid, so doesn't cost them anything

Why do we think this is happening?



How can an intermediary help?

Assess your client's needs and provide recommendations

Provide bespoke support to facilitate communication

Make sure your client can participate in their proceedings

Intermediaries are centrally funded by HMCTS & Legal Aid

Communicourt covers all of England & Wales

To book an intermediary, visit www.communicourt.co.uk