



Why has Communicourt had to Increase Their Prices?

22nd June 2020

Currently there is no regulation for intermediaries working with defendants, or in the family courts. There is no mandatory training, no professional standards, no insistence on insurance cover, and no compulsory DBS clearance.

As you will be aware, Communicourt is the leading provider of intermediaries in England and Wales, and has trained, accredited, supervised and managed a growing team of intermediaries since 2011.

Our intermediaries have all completed post graduate training, competency frameworks, receive regular supervision and CPD, and work to the professional standards publicised on our website:

<https://www.communicourt.co.uk/our-intermediaries/>

Whilst staffing and premises have increased considerably over the last 10 years, Communicourt has worked hard to maintain our pricing structure and absorb these additional costs. However, the Covid-19 pandemic has hit us hard. It has become more complicated to arrange attendance of an intermediary at remote and hybrid hearings, which has in turn caused a steep demand in the admin resources used for every booking.

This increased admin, coupled with increasing overhead costs, has meant that unfortunately we cannot freeze our prices this year.

From 22nd June, our day rates for attendance at court (remote or in person) for any new bookings will therefore be as follows:

Reading and Preparation	£60 per hour (minimum 2 hours)
½ Day Rate (up to 4 hours)	£350
Full Day Rate	£525

This will ensure that we can continue to deliver the high quality and reliable service that vulnerable people deserve.